

# STATE OF NEW JERSEY 2011

## Important Phone Numbers

### Automated Services

- **General Tax Information** - 609-826-4400 or 1-800-323-4400 (within NJ, NY, PA, DE, MD)
  - Listen to prerecorded information on common tax issues
  - Inquire about the status of your income tax refund
    - Have tax forms mailed to you
    - Accessible from Touch-tone phones only
- **Homestead Benefit Program** - 1-877-658-2972 (within NJ, NY, PA, DE, MD)
  - File your Homestead Benefit Application (Homeowners only)
    - Filing accessible from Touch-tone and Rotary phones
  - Inquire about the status of your homestead benefit
    - Available Seasonally August thru April
    - Inquire accessible from Touch-tone phones only
- **Business Taxes Telefile Service** - 1-877-829-2866
  - File various business tax returns
  - Accessible from Touch-tone phones only
- **TaxFax Service** - 609-826-4500
  - Have tax forms faxed to you
  - Accessible from your fax machine's phone only

### Personal Services

- **Main Customer Service Center** - 609-292-6400
  - Have your tax questions answered by a Division representative
  - Get information about the NJ EITC (Earned Income Tax Credit)
- Get Information about the Homestead Benefit Program (Tenants only)
  - Report a tax cheat with our anonymous CATCH Program
- Open during normal business hours: 8:30a.m. - 4:30 p.m. Monday-Friday, except holidays.
  - **Homestead Benefit Hotline**  
(for Homeowners - 1-888-238-1233) (for Tenants - 1-888-213-8623)  
(within NJ, NY, PA, DE, and MD)
    - Get program information from a Division representative
- **Property Tax Reimbursement (Senior Freeze) Hotline** - 1-800-882-6597
  - Get program information from a Division representative during normal business hours:
    - 8:30a.m. - 4:30 p.m. Monday-Friday, except holidays.
    - Inquire about the status of your reimbursement check
- **Tobacco Interdiction Program (TIP) Hotline** - 609-588-5001
  - Report illegal sales of untaxed or counterfeit cigarettes
    - Open 24 hours a day, 7 days a week
  - **Hard of Hearing Users**
- **Text Telephone Service (TTY/TDD)** - 609-984-7300 or 1-800-286-6613
  - (within NJ, NY, PA, DE, and MD)
  - Submit a text message on any tax matter
  - Receive a reply through NJ Relay Services (711)
    - Accessible from TTY devices only